Universitas Esa Unggul

2) Validitas *E-Service Quality*

Correlations

		X21	X22	X23	X24	X25	X26	X27	X28	X29	X210	X211	X212	X213	X214	SCORE
X21	Pearson Correlation	1	.227	.789**	.535**	.384*	.299	.184	.452*	.331	.082	-.029	.125	.126	.182	.520**
	Sig. (2-tailed)		.228	.000	.002	.036	.109	.330	.012	.074	.667	.878	.510	.508	.335	.003
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X22	Pearson Correlation	.227	1	.556**	.674**	.507**	.156	.328	.204	.459*	-.082	.120	-.008	.406*	.421*	.557**
	Sig. (2-tailed)	.228		.001	.000	.004	.409	.077	.280	.011	.668	.528	.967	.026	.021	.001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X23	Pearson Correlation	.789**	.556**	1	.454*	.698**	.264	.457*	.497**	.417*	.278	.149	.248	.260	.269	.720**
	Sig. (2-tailed)	.000	.001		.012	.000	.159	.011	.005	.022	.137	.433	.186	.166	.150	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X24	Pearson Correlation	.535**	.674**	.454*	1	.301	.000	.212	.348	.354	-.272	-.145	-.026	.067	.267	.421*
	Sig. (2-tailed)	.002	.000	.012		.106	1.000	.261	.059	.055	.146	.443	.891	.724	.154	.020
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X25	Pearson Correlation	.384*	.507**	.698**	.301	1	.299	.737**	.612**	.472**	.327	.321	.605**	.369*	.492**	.807**
	Sig. (2-tailed)	.036	.004	.000	.106		.109	.000	.000	.008	.077	.084	.000	.045	.006	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
X26	Pearson Correlation	.299	.156	.264	.000	.299	1	.474**	.578**	.632**	.183	.488**	.489**	.511**	.531**	.628**
	Sig. (2-tailed)	.109	.409	.159	1.000	.109		.008	.001	.000	.334	.006	.006	.004	.003	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

	Pearson Correlation	.184	.328	.457*	.212	.737**	.474**	1	.812**	.637**	.411*	.278	.795**	.478**	.591**	.834**
X27	Sig. (2-tailed)	.330	.077	.011	.261	.000	.008		.000	.000	.024	.138	.000	.008	.001	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.452*	.204	.497**	.348	.612**	.578**	.812**	1	.809**	.244	.456*	.684**	.207	.396*	.811**
X28	Sig. (2-tailed)	.012	.280	.005	.059	.000	.001	.000		.000	.194	.011	.000	.271	.030	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.331	.459*	.417*	.354	.472**	.632**	.637**	.809**	1	.144	.617**	.442*	.381*	.462*	.781**
X29	Sig. (2-tailed)	.074	.011	.022	.055	.008	.000	.000	.000		.447	.000	.015	.038	.010	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.082	-.082	.278	-.272	.327	.183	.411*	.244	.144	1	.386*	.680**	.302	.412*	.459*
X210	Sig. (2-tailed)	.667	.668	.137	.146	.077	.334	.024	.194	.447		.035	.000	.105	.024	.011
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	-.029	.120	.149	-.145	.321	.488**	.278	.456*	.617**	.386*	1	.420*	.015	.155	.450*
X211	Sig. (2-tailed)	.878	.528	.433	.443	.084	.006	.138	.011	.000	.035		.021	.939	.412	.013
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.125	-.008	.248	-.026	.605**	.489**	.795**	.684**	.442*	.680**	.420*	1	.410*	.537**	.713**
X212	Sig. (2-tailed)	.510	.967	.186	.891	.000	.006	.000	.000	.015	.000	.021		.025	.002	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.126	.406*	.260	.067	.369*	.511**	.478**	.207	.381*	.302	.015	.410*	1	.846**	.589**
X213	Sig. (2-tailed)	.508	.026	.166	.724	.045	.004	.008	.271	.038	.105	.939	.025		.000	.001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.182	.421*	.269	.267	.492**	.531**	.591**	.396*	.462*	.412*	.155	.537**	.846**	1	.717**
X214	Sig. (2-tailed)	.335	.021	.150	.154	.006	.003	.001	.030	.010	.024	.412	.002	.000		.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

SCORE	Pearson Correlation	.520**	.557**	.720**	.421*	.807**	.628**	.834**	.811**	.781**	.459*	.450*	.713**	.589**	.717**	1
	Sig. (2-tailed)	.003	.001	.000	.020	.000	.000	.000	.000	.000	.011	.013	.000	.001	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).